

Payment of Guaranteed Compensation to PNB Banka clients from 22.08.



Other private persons

Latvian resident

Do you have a Citadele account?

Yes

Fill in an application for the disbursement of your compensation through the online bank or in a Citadele branch

Your compensation will be transferred to your Citadele account



No

Go to one of the stated (*) Citadele branches, where you will be served through our queueing system

Receive your compensation via transfer to your account in Citadele or any other bank



International client

Call Citadele at +371 67010033 to arrange a meeting



Visit Citadele's Head Office at 2A Republikas Laukums, Riga, show your identification, and receive your compensation via transfer to your account in any bank



Legal person

Call Citadele at +371 67010033 to arrange a meeting



Go to one of the stated (*) Citadele branches, show your identification and open a Citadele account or receive your compensation via transfer to your account in any other bank



(*) Citadele branches in Riga which handle compensation disbursement:

- "Citadele" branch (Riga, 2A Republikas laukums)
- KAC "Spice Home" (Jaunmoku iela 13, Riga)
- KAC "MOLS" (Riga, 46 Krasta iela)
- KAC "Akropole" (257 Maskavas iela, Riga);

Outside Riga:

- Liepāja branch (Liepāja, 12 Liela iela)
- Jēkabpils branch (Jēkabpils, 140/142-7 Brīvības iela)
- Ventspils branch (Ventspils, 17 Pils iela)
- Daugavpils branch (Daugavpils, 34 Rīgas iela)
- Talsi branch (Talsi, 4 Lielā iela)
- Rēzekne branch (Rēzekne, 8 Galdnieku iela)
- Bauska branch (Bauska, 2 Pionieru iela)
- Cēsis branch (Cēsis, 13 Raunas iela)
- Jelgava branch (Jelgava, 23/25 Mātera iela)
- Valmiera branch (Valmiera, 6 Diakonāta iela)

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Private persons, recipients of State Social Insurance Agency support (benefits/pension)

Do you have a Citadele account?

Yes

No need to go to a Citadele branch



Your compensation will be automatically transferred to your Citadele account

Remember to submit a request to SSIA about your benefits/pension going forward

No

No need to go to a Citadele branch

From 22.08.2019, visit one of the stated (!) PNB Banka branches to sign documents, taking along your ID card or passport. A Citadele account will automatically be opened for you into which your compensation will be paid

There you will also be able to fill in an application for SSIA support (benefits/pension) to be paid into a different account

The online bank will be available to you within 24 hours of signing the documents. You will receive your payment card by post to the address you submit within 2 days



(!) PNB Banka branches:

- 2 Pionieru iela, Bauska
- 23 Lapsu iela, Cēsis
- 59 Rīgas iela, Daugavpils
- 1A Vienības iela, Jēkabpils
- 18 Katoļu iela, Jelgava
- Talsu šoseja, Jūrmala
- 2 Sūru iela, Kuldīga
- 45 Graudu iela, Liepāja
- 49 Rūpniecības iela, Madona
- 103 Atbrīvošanas aleja, Rēzekne
- 26 Stirnu iela, Rīga
- 21 Ernesta Birznieka-Upīša iela, Rīga
- 1A Kurzemes prospekts, Rīga
- 27 Mazā Nometņu iela, Rīga
- 23 Augusta Dombrovska iela, Rīga
- 11 Raiņa bulvāris, Rīga
- 4e Skolas iela, Salaspils
- 18 Dundagas iela, Talsi
- 4 Rīgas iela, Valmiera
- 16 Aleksandra iela, Ventspils